



ST. JOSEPH'S COLLEGE FOR WOMEN

Kangeyam Road, Tirupur – 641 604.

Affiliated to Bharathiar University, Accredited with Grade "B+" by NAAC

Ph: 0421 – 2427575, 94874 04045 | E-mail: sjcfw@yahoo.co.in

6.2.2 Institution Implements e-Governance

ERP Document



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ERP – CAMU Document

OCTOZE TECHNOLOGIES PVT LIMITED (CAMU) BANK ACCOUNT DETAILS

From: Vignesh Santhanam (vicky@octoze.com)
Bcc: sjcfw@yahoo.co.in
Date: Wednesday, 3 February, 2021, 02:56 pm IST

Dear Sir/Madam,

We wish to advise of the following changes to our bank details. Please amend your records to make sure all future payments are debited/credited to our new account.

New Account Details:

Financial Institution : ICICI Bank.
Account Name : OCTOZE TECHNOLOGIES PVT LIMITED
Account Number : 602205046909
IFSC : ICIC0006022

Vignesh S
Finance Manager
+91 9566186014
www.camudigitalcarous.com
Octoze Technologies Private Ltd.
Chennai, India.

"NOTE: If you are not the intended recipient, please delete this email without copying and kindly advise us by e-mail of the mistake in delivery. Please note that Octoze is unable to exercise control or guarantee the integrity of the content in this e-mail and any views expressed in this e-mail are not binding on Octoze"



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भारतीय गैर न्यायिक
बीस रुपये
रु.20
भारत
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INDIA NON JUDICIAL

சென்னை சிலநாடு TAMIL NADU
74AB 759676
DHINESH BABU
STAMP VENDOR
License No: 23/CH (S) 2010 dt. 28.02.2011
Sholinganallur, Chennai-600 119
Cell: 9841417992

17 JUN 2020
Octoze Technologies Pvt Ltd

SOFTWARE LICENSE AGREEMENT

This Software License Agreement ("Agreement") is entered into on this 18th day of Dec, 2020 ("Effective Date").

BETWEEN

Octoze Technologies Private Limited (PAN No. -AABCO9177A, GST - 33AABCO9177A1ZM) a company incorporated and existing under the laws of India with its registered office at 11 Sriram Nagar Main Road, Thiruvanniyur, Chennai 600041 (hereinafter referred to as the "Company" which term shall, unless repugnant to the context, mean and include its successors, executors, administrators and assigns) of the **ONE PART**;

AND

St. Joseph's College for Women (PAN No. – AAETS6886N), an Educational Institution organized under the laws of the India and having its registered office at Kangayam Road, Tiruppur, Tamilnadu - 641604 (hereinafter referred to as the "Licensee" which term shall, unless repugnant to the context, mean and include its successors, executors, administrators and permitted assigns) of the **OTHER PART**.

For OCTOZE TECHNOLOGIES (P) LTD.
Director

Dr. Anandam Thi...
PRINCIPAL
ST JOSEPH'S COLLEGE FOR WOMEN
TIRUPUR - 641 604



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2.1.3 The Licensee shall not, during the Term of this Agreement or at any time after its termination or expiry:

- (i) use the Software for any purposes other than the purpose specified in this Agreement.
- (ii) sell, resell, license, sub-license, rent, lease, lend, transfer for value or commercially exploit or otherwise allow access to the Software to any third party;
- (iii) separate the components of the Software;
- (iv) copy, modify, create any derivative work of, or include in any other products to Software or any portion thereof;
- (v) either directly or indirectly decompile, disassemble, decipher, reverse engineer, reengineer or otherwise attempt to derive source code or the underlying ideas, algorithms, structure or organization from Software or directly or indirectly permit any employee/personnel of the Licensee to decompile, disassemble, decipher, reverse engineer, reengineer or otherwise attempt to derive source code or the underlying ideas, algorithms, structure or organization from the Software, except as specifically authorized in writing by the Company or as specifically provided under this Agreement; or
- (vi) hide, tamper, alter, amend or in any other manner interfere with all the copyright and other notices on the Software.
- (vii) merge the Software with another program for any purpose whatsoever unless it is required for the implementation of this Agreement or the exercise of any rights granted under it, in which case the prior written consent of the company shall be obtained.
- (viii) allow any third party (other than the authorized Users) to use or otherwise make use of or have access to the Software.

2.1.4 For the purposes of clarity, the Software is licensed for the Permitted Purpose only. Any additional use of the Software not permitted under this Agreement by the Licensee will be considered a material breach on the part of the Licensee.

2.2 Software Delivery and Implementation

2.2.1 Upon payment of the fee set forth in Annexure 2 of the Agreement, the Company shall make the Software available to the Licensee by way of providing the Licensee with the access details to the portal on the Company's website or mobile application and the support Documentation and materials set forth in Annexure 1 of this Agreement.

OCTOZE TECHNOLOGIES (P) LTD.

Director

Sr. Kulanadan Thi.

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2.1.3 The Licensee shall not, during the Term of this Agreement or at any time after its termination or expiry:

- (i) use the Software for any purposes other than the purpose specified in this Agreement.
- (ii) sell, resell, license, sub-license, rent, lease, lend, transfer for value or commercially exploit or otherwise allow access to the Software to any third party;
- (iii) separate the components of the Software;
- (iv) copy, modify, create any derivative work of, or include in any other products to Software or any portion thereof;
- (v) either directly or indirectly decompile, disassemble, decipher, reverse engineer, reengineer or otherwise attempt to derive source code or the underlying ideas, algorithms, structure or organization from Software or directly or indirectly permit any employee/personnel of the Licensee to decompile, disassemble, decipher, reverse engineer, reengineer or otherwise attempt to derive source code or the underlying ideas, algorithms, structure or organization from the Software, except as specifically authorized in writing by the Company or as specifically provided under this Agreement; or
- (vi) hide, tamper, alter, amend or in any other manner interfere with all the copyright and other notices on the Software.
- (vii) merge the Software with another program for any purpose whatsoever unless it is required for the implementation of this Agreement or the exercise of any rights granted under it, in which case the prior written consent of the company shall be obtained.
- (viii) allow any third party (other than the authorized Users) to use or otherwise make use of or have access to the Software.

2.1.4 For the purposes of clarity, the Software is licensed for the Permitted Purpose only. Any additional use of the Software not permitted under this Agreement by the Licensee will be considered a material breach on the part of the Licensee.

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For OCTOZE TECHNOLOGIES (P) LTD.

Director

Sr. Kulanrai Thi.

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2.2.2 The Licensee shall be solely responsible for procurement and set up of necessary infrastructure and hardware that is compatible with the Software and meet the infrastructure and hardware specifications identified in Annexure 1 or any Documentation provided by the Company.

2.3 Upgrades and Customization of Software

2.3.1 New versions of the Software or upgrades to the Software, that may be developed and released from time to time shall be offered at no additional cost.

2.3.2 Any customizations post-delivery of the Software shall be assessed based on mutual discussions. Such customization requests shall be developed, offered and delivered as an upgrade to the Licensee, at an additional charge.

2.3.3 Any site visits to be undertaken by the resources or agents of the Company for approval of enhancement specifications or provision of implementation support in relation to the customization request of the Licensee shall be charged on a person and material basis.

3. Support and Maintenance

3.1 For the duration of the Term, the Company shall provide support with respect to the maintenance of the Software and any issues, updates and upgrades with respect to the Software in accordance with the terms and specifications of the service level agreement set forth in Annexure 3 of this Agreement.

3.2 The Licensee acknowledges and agrees that if the Company incurs any costs under the following heads, such costs shall be borne solely by the Licensee:

3.2.1 Any travel costs and expenses incurred by the Company or the resource or agent of the Company;

3.2.2 Any hardware supplied by the Company;

3.2.3 Any server and desktop software, anti-virus, desktop sharing software etc. supplied by the Company;

4. Payment Terms

4.1 The Licensee shall pay the Company fees under the following heads, as more particularly detailed in Annexure 2 of this Agreement (collectively referred to as "Fees"):

For OCTOZE TECHNOLOGIES (P) LTD.

Director

S. Kundanai Thevar
PRINCIPAL
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TIRUPUR - 641 604



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4.1.1 Annual license fee with respect to the Contracted features of the Software includes all Upgrades. In the event any Upgrades to the Software is requested by the Licensee or is released by the Company, the same shall be provided to Licensee at no additional cost;

4.1.2 One time implementation fee; Any other charges set forth in Annexure 2;

4.2 Payments shall be made as per the payment schedule set forth in Annexure 2 and within 15 Days (Fifteen) days of receipt of the relevant invoice from the Company. A running account shall be maintained at the office of M/s.Octoze Technologies Private Limited.

4.3 Any out of pocket expenses incurred by the Company, including travel expenses for onsite visits, shall be fully reimbursed by the Licensee.

4.4 Subject to any deduction of tax under the provisions of the Income Tax Act, 1961, all payments made under this Agreement shall be subject to all present and future taxes, withholding or otherwise. All taxes and duties payable in respect of this Agreement or the license granted hereunder including but not restricted to GST, VAT, sales tax, customs and other duties and other charges, if any, shall be to the Licensee's account.

4.5 Any delay in payments beyond the due date by the Licensee under this Agreement shall be subject to an interest rate of 2% (two percent) per month till such time as the overdue payments are received by the Company.

4.6 In the event of non-payment of dues under this Agreement by the Licensee within the agreed timelines, in addition to other applicable remedies, Company reserves the right to revoke the license to the Software and suspend any services provided hereunder and/or terminate this Agreement for breach of contract.

5. CONFIDENTIALITY OBLIGATIONS

5.1 The Licensee recognizes that, by virtue of this Agreement, it shall be given and have access to specialized technical know-how, information, data and other Confidential Information and proprietary information of the Company. The Licensee undertakes not to divulge or communicate to any person/entity or use or exploit for any purpose whatever, any of the trade secrets, Confidential Information or knowledge with respect to the Company which the Licensee may receive or obtain as a result of entering into this Agreement.

5.2 The Licensee shall disclose the Confidential Information to its employees only on 'need to know' basis and shall use its best endeavors to ensure that its officers, employees or agents, if any, hold all Confidential Information in the strictest of confidence at all times, making no use thereof other than in connection with the performance of their obligations under this Agreement. Neither the Licensee nor any of its respective employees shall, without the prior written approval of the Company: (i) release any Confidential Information to any person other than its employees or consultants known to need access to such matters in

For OCTOZE TECHNOLOGIES (P) LTD.

Director

Dr. Venkatar Thi
PRINCIPAL

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order to perform their obligations under this Agreement; or (ii) duplicate or otherwise reproduce any Confidential Information except as required in connection with the performance of their obligations. The Licensee agrees to cause each of its employees to execute appropriate confidentiality agreements in the form and manner as determined by the Company in order to give full effect to this Clause.

5.3 This obligation and restriction on the Licensee shall continue to apply without limit in point of time.

5.4 The Licensee hereby agrees that it shall not make such notes, copies, photocopies, backups, or other written, photographic or computer-generated records relating to the Confidential Information without the express prior written consent of the Company. Upon termination or expiry of this Agreement, the Licensee shall destroy or return all copies of Confidential Information to the Company, upon its request and shall certify such destruction from the authorized representative of the Company.

5.5 The Company acknowledges and agrees that the Data entered into Camu by the Licensee will constitute confidential information and proprietary information of the Licensee. The Company shall use its best endeavors to ensure that its officers, employees or agents, if any, hold the Data entered into Camu by the Licensee in the strictest of confidence at all times, making no use thereof other than in connection with the performance of their obligations under this Agreement. However, disclosure is permitted to the extent that such disclosure of confidential information is required by law or made with the prior written consent of the Licensee.

Ownership of data or information shared:

5.6 All data or information including Confidential Information that is entered into the CAMU software solution by the Licensee, its authorised persons or any of its students or faculty including such of this data or information that is stored or encrypted on Camu's server or on cloud ("Data") shall remain the property of Licensee and/or its students or faculty, as the case may be. No rights, title and interest to Data are granted or implied through the execution of the Agreement.

5.7 Licensee shall at all times have access to the Data and the Company shall ensure that Licensee has access to the Data at all times through the CAMU software solution including Data on Camu's server or on the cloud. In no event shall the Company restrict or disable Licensee's access to the Data as long as there is no breach to this Agreement or any a malware or virus digital attack emerging from the Licensee's server or computer systems and in such event the Company shall intimate the Licensee of the same and once the Licensee has fixed the issues, the Licensee shall not be restricted to access the Data.

For OCTOZE TECHNOLOGIES (P) LTD.

Director

Sr. Meenakshi The.
PRINCIPAL

ST JOSEPH'S COLLEGE FOR WOMEN
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order to perform their obligations under this Agreement; or (ii) duplicate or otherwise reproduce any Confidential Information except as required in connection with the performance of their obligations. The Licensee agrees to cause each of its employees to execute appropriate confidentiality agreements in the form and manner as determined by the Company in order to give full effect to this Clause.

5.3 This obligation and restriction on the Licensee shall continue to apply without limit in point of time.

5.4 The Licensee hereby agrees that it shall not make such notes, copies, photocopies, backups, or other written, photographic or computer-generated records relating to the Confidential Information without the express prior written consent of the Company. Upon termination or expiry of this Agreement, the Licensee shall destroy or return all copies of Confidential Information to the Company, upon its request and shall certify such destruction from the authorized representative of the Company.

5.5 The Company acknowledges and agrees that the Data entered into Camu by the Licensee will constitute confidential information and proprietary information of the Licensee. The Company shall use its best endeavors to ensure that its officers, employees or agents, if any, hold the Data entered into Camu by the Licensee in the strictest of confidence at all times, making no use thereof other than in connection with the performance of their obligations under this Agreement. However, disclosure is permitted to the extent that such disclosure of confidential information is required by law or made with the prior written consent of the Licensee.

Ownership of data or information shared:

5.6 All data or information including Confidential Information that is entered into the CAMU software solution by the Licensee, its authorised persons or any of its students or faculty including such of this data or information that is stored or encrypted on Camu's server or on cloud ("Data") shall remain the property of Licensee and/or its students or faculty, as the case may be. No rights, title and interest to Data are granted or implied through the execution of the Agreement.

5.7 Licensee shall at all times have access to the Data and the Company shall ensure that Licensee has access to the Data at all times through the CAMU software solution including Data on Camu's server or on the cloud. In no event shall the Company restrict or disable Licensee's access to the Data as long as there is no breach to this Agreement or any a malware or virus digital attack emerging from the Licensee's server or computer systems and in such event the Company shall intimate the Licensee of the same and once the Licensee has fixed the issues, the Licensee shall not be restricted to access the Data.

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Director

Sr. Meenakshi Thirumala
PRINCIPAL

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Confidentiality:

5.8 Confidential Information that is available with the Company under the Agreement is to be held strictly in confidence by the Company and shall not be used by the company for any purpose other than for fulfilling its obligations under the Agreement. The Company shall protect the Confidential Information with the same degree of care used to protect its own confidential information but in no event less than reasonable care. The Company shall not copy or reproduce any Confidential Information unless and to the extent required for the purpose of fulfilling its obligations under the Agreement.

5.9 For the purpose of the Agreement, "Confidential Information" means all data and information (whether oral or written or in visual, electronic, or tangible form) disclosed by the Licensee to the Company or is entered into the CAMU software solution by the Licensee, its authorised persons or any of its students or faculty and shall include information relating to Licensee's students, Licensee's faculty and staff, course content, faculty course allocation, time table, attendance reports, teaching plans, assignments, examination schedule, test papers, test and examination results and scores, academic performance reports, invigilation details and schedule, class and examination seat map and allocation, student and faculty related reports.

Data/information protection and privacy policy:

5.10 The Company understands and agrees that during the term of the Agreement, it will have in its possession certain personal and sensitive personal information of the Licensee's students and faculty. The Company agrees to treat such personal and sensitive personal information in accordance with the local data privacy laws.

5.11 The Licensee gives permission to use the Licensee logo in Company website, marketing collaterals and in all social media platforms. Also the Company as part of the Marketing initiatives would announce the addition of Licensee in company's website, marketing collaterals and in all Social media platforms.

6. REPRESENTATIONS, WARRANTIES AND COVENANTS

6.1 General Representations: Each Party hereto represents and warrants to the other that (i) it is duly organized, validly existing and in good standing under the laws of the India and has full corporate power and authority to execute and deliver this Agreement and to complete the transactions contemplated hereby and that, the signatories to this Agreement have the respective power and authority from each party for executing and delivering this Agreement; (ii) The execution, delivery and the performance of its obligations under the Agreement will not result in a breach of, or constitute a default under, any agreement to which the it is party to, or result in a violation or breach of or default under any applicable laws.

6.2 Company Warranties: The Company represents, warrants and covenants to the Licensee that (i) it has the right to license the Software and grant to the Licensee the rights

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Director

S. Subramanian Theerthar
PRINCIPAL

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granted under this Agreement; (ii) the Software is free and clear of any lien, encumbrance or written claim of any third party (iii) commencing from the date Go-Live Date, the Software will conform to the Documentation and specifications captured under Annexure 1 of this Agreement; (iv) to the knowledge of the Company, the Software does not and will not infringe the Intellectual Property Rights of any third party.

6.3 Licensee Warranties: The Licensee hereby represents and warrants to the Company:

6.3.1 that the Licensee shall not utilize the Software except for the Permitted Purpose specifically contemplated under this Agreement. In the event if the Company comes to the knowledge of the Company that the Licensee has utilized the Software for purposes other than what is specified in the Agreement, then the Company shall immediately revoke the license and the Licensee shall be liable to indemnify the Company for such unauthorized use by the Licensee.

6.3.2 that in the event of any suits, claims, disputes or such differences as are brought directly against the Company by a third party as a consequence of breach of the terms and conditions of this Agreement by the Licensee, the Licensee shall at its sole cost assist the Company in defending such suits, claims, disputes or differences.

7. INTELLECTUAL PROPERTY

7.1 The Licensee acknowledges and agrees that all the rights, title and interest in the Software and Documentation as well as any customization, updates and upgrades to the Software and all the Intellectual Property rights therein are solely and absolutely owned by the Company and shall continue to vest with the Company during and after the Term of this Agreement.

7.2 Other than as specified expressly under this Agreement, nothing in this Agreement provides any right, title and interest of license, assignment or ownership in Software or the Intellectual Property rights therein and the Company reserves all rights not expressly granted to the Licensee under this Agreement.

7.3 The Licensee hereby undertakes that it will not apply for any copyright, trademark or any Intellectual Property for any aspect of the Intellectual Property rights and the Confidential Information relating to other Party.

8. DATA OWNERSHIP AND COPYRIGHT.

8.1 All Data collected through CAMU shall be the property of the Licensee. It is the responsibility of the Company to ensure the data is not lost at any point in time once saved in the CAMU system.

8.2 The Company may copyright any of the copyrightable material produced in conjunction

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Director

Dr. Subandini Thi
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with the performance required under this Agreement. The Company hereby reserve a royalty-free, nonexclusive, and irrevocable right to reproduce, publish, or otherwise use, and to authorize others to use the copyrightable material for the purposes set out in this Agreement.

9. INDEMNITY

9.1 Each Party agrees to indemnify and hold harmless the other Party, its affiliates, directors, representatives, officers and employees harmless against any loss, cost, damage, expense, or claim actually suffered and incurred by the other Party as a result of the formers' negligence, fraud or gross misrepresentation, breach of confidentiality or breach of any other obligations hereunder.

9.2 The Licensee agrees to indemnify and hold harmless the Company, its affiliates, directors, representatives, officers and employees harmless against any loss, cost, damage, expense or claim arising due to the Licensee's breach of the obligations under this Agreement including without limitation the utilization of the license rights to the Software for the purposes other than what is specified in this Agreement.

10. DISCLAIMER

10.1 Except as expressly provided to in this Agreement, all terms, conditions, warranties, undertakings inducements or representations relating in any way to the Software are excluded.

10.2 Notwithstanding the foregoing, the Company shall have no warranty obligation for any non-conformance or non-performance of the Software which arises out of a defect in any other software or hardware product in use by the Licensee, which causes the Software not to conform to the warranty when used in combination with such other product.

10.3 The liability of the Company shall not apply, where the infringement is caused by modifications to the Software effected by the Licensee where the infringement is based on said modifications or attributably caused by any use of the Software in combination, operation or use with any machine, program or other material not designated for use with the Software as informed by the Company to the Licensee in writing or modification of the Software by a party other than the Company or use by the Licensee of the Software or portion thereof in combination with any product not furnished or authorized by the Company and the infringement would not have occurred but for such combination or such other actions by the Licensee.

10.4 The Company disclaims any warranty, express or implied (i) that the Software is or will be error-free or uninterrupted; (ii) with respect to the disabling code or computer viruses that were not in existence as on date of the installation of the Software to the knowledge of the Company; (iii) with respect to the server, network or operator mistakes.

OCTOZE TECHNOLOGIES (P) LTD.

Director

S. Kulkarni
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9. INDEMNITY

9.1 Each Party agrees to indemnify and hold harmless the other Party, its affiliates, directors, representatives, officers and employees harmless against any loss, cost, damage, expense, or claim actually suffered and incurred by the other Party as a result of the formers' negligence, fraud or gross misrepresentation, breach of confidentiality or breach of any other obligations hereunder.

9.2 The Licensee agrees to indemnify and hold harmless the Company, its affiliates, directors, representatives, officers and employees harmless against any loss, cost, damage, expense or claim arising due to the Licensee's breach of the obligations under this Agreement including without limitation the utilization of the license rights to the Software for the purposes other than what is specified in this Agreement.

10. DISCLAIMER

10.1 Except as expressly provided to in this Agreement, all terms, conditions, warranties, undertakings inducements or representations relating in any way to the Software are excluded.

10.2 Notwithstanding the foregoing, the Company shall have no warranty obligation for any non-conformance or non-performance of the Software which arises out of a defect in any other software or hardware product in use by the Licensee, which causes the Software not to conform to the warranty when used in combination with such other product.

10.3 The liability of the Company shall not apply, where the infringement is caused by modifications to the Software effected by the Licensee where the infringement is based on said modifications or attributably caused by any use of the Software in combination, operation or use with any machine, program or other material not designated for use with the Software as informed by the Company to the Licensee in writing or modification of the Software by a party other than the Company or use by the Licensee of the Software or portion thereof in combination with any product not furnished or authorized by the Company and the infringement would not have occurred but for such combination or such other actions by the Licensee.

10.4 The Company disclaims any warranty, express or implied (i) that the Software is or will be error-free or uninterrupted; (ii) with respect to the disabling code or computer viruses that were not in existence as on date of the installation of the Software to the knowledge of the Company; (iii) with respect to the server, network or operator mistakes.

OCTOZE TECHNOLOGIES (P) LTD.

Director

S. Kulanandan Thiruv
PRINCIPAL
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11. LIMITATION OF LIABILITY

Under no circumstances shall either Party be liable to the other for any consequential, indirect, special, punitive or incidental damages, whether foreseeable or unforeseeable, based on claims of the other Party or suppliers (including, but not limited to, claims for loss of goodwill, loss of profits, loss of revenue, interruption in use or availability of data, stoppage of other work, computer failure or malfunction or impairment of other assets), arising out of breach or failure of express or implied warranty, breach of contract, misrepresentation, negligence, strict liability in tort or otherwise. Without prejudice to the above, in no event shall the liability of the Company whether to the Licensee or any third party exceed an amount representing the Annual License Fee paid by the Licensee to the Company under this Agreement.

12. TERM AND TERMINATION

12.1 This Agreement shall be effective for a period of 5(Five) years ("Term") which shall commence from the Effective Date, unless terminated earlier as per the terms of this Agreement or extended by the Company on the same terms and conditions hereunder.

12.2 The Software License will terminate automatically if the Licensee fail to comply with the limitations described under this Agreement.

12.3 The Licensee may terminate this Agreement at the close of an Academic year only upon providing at least 60(Sixty) days written notice to the Company. The notice of termination can be served only after settlement of all outstanding dues. In the event of the Licensee terminating the agreement 20% of the license fee for the term of the remaining term of agreement must be paid along with the termination notice.

12.4 The Licensee may choose not to continue with the Agreement at the end of an Academic year due to non-performance of the Company. Throughout the period of service each non-performance incident must be communicated to the Company specifically referencing the term "Non Performance in Service Offering" within 7 working days and the Company must be given reasonable time to resolve the issue. The purpose of the specific communication is to differentiate between normal service requests and operational communication with escalations which makes it clear to the company to respond and resolve the matter.

Termination for Cause:

12.5 Either Party may terminate this Agreement forthwith on written notice to the other Party in the event of a material breach by such other Party which is incapable of remedy, or in the event of a curable breach if such breach remains uncured for a period of sixty (60) days following receipt of written notice from the non-breaching Party. However, the Company may terminate this Agreement immediately without notice, in the event the Licensee commits an incurable material breach of this Agreement or commits a material breach of its obligations of confidentiality or infringement of intellectual property rights of Company under this Agreement.

12.6 Either Party may terminate this Agreement immediately following written notice to the

OCTOZE TECHNOLOGIES (P) LTD.

Director

Dr. K. S. Srinivasan
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other Party, with no further action by such Party, (i) if a receiver is appointed on account of the other Party's insolvency; or (ii) if the other Party ceases to do business in the normal course or is unable to meet its obligations in the normal course of business; or (iii) becomes or is declared insolvent or bankrupt, files a voluntary petition of bankruptcy, makes a general assignment for the benefit of creditors; or (iv) is the subject of any proceeding related to its liquidation or insolvency (whether voluntary or involuntary) which is not dismissed within ninety (90) calendar days; or (v) makes an assignment for the benefit of creditors.

Consequences of Termination

12.7 Upon expiration or earlier termination of this Agreement, the Licensee shall, at its expense, return to the Company or destroy if the Company so requests, such documents or other tangible material, including copies, reproductions and duplicates thereof, embodying the Confidential Information of the Company.

12.8 The Software License granted under this Agreement to the Licensee shall forthwith cease with immediate effect and the Licensee shall have no right to use the Software from the date of termination.

12.9 The Licensee shall forthwith cease to use any Intellectual Property rights or Confidential Information of the Company and shall exercise all such endeavors so as to ensure that the Licensee is in no manner related to the Company by the public.

12.10 The termination of this Agreement shall not affect the Company's right to receive payment from the Licensee of all monies due and payable to the Company up to the date of termination.

13. GOVERNING LAW AND JURISDICTION

13.1 This Agreement shall be governed by and construed in accordance with the laws of the India.

13.2 The courts at Chennai shall have exclusive jurisdiction to settle any and all disputes between the Parties arising out of or in connection with the existence, validity, construction, performance and/or termination of the Agreement, which the Parties are unable to amicably resolve.

13.3 All disputes under this Agreement shall be governed by the provisions of the Arbitration and Conciliation Act, 1996. The Parties shall mutually agree on a sole arbitrator for resolving the disputes arising in terms of this Agreement. The venue for such arbitration will be Chennai and the language used shall be English.

14. NON-COMPETE

During the Term of this Agreement and for a period of two (2) years after the expiry or termination of the Agreement, the Licensee shall not in any manner, engage in the business which is similar to or in direct competition to the business of the Company, either for itself or for any third party.

For OCTOLE TECHNOLOGIES (P) LTD.

Director

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15. NON-SOLICITATION

Neither Party shall without the prior written consent of the other, during the term of this Agreement and for a period of one year thereafter, solicit, offer to employ or in any manner endeavor or attempt to employ any person who is, or shall at any time during the term, employed by the other Party.

16. ENTIRE AGREEMENT

This Agreement and its annexures, as well as the documents expressly included herein by reference constitute the entire agreement between the Parties with respect to the subject matter hereof and there shall be no terms, obligations, covenants, representations, warranties, statements or conditions other than those contained herein.

17. NOTICES

All written notices and other written communications between the Parties to this Agreement shall be deemed received (a) when personally delivered by courier/messenger or by successful facsimile transmission, or (b) five (5) days after being sent by registered or certified mail, return receipt requested, postage prepaid, or (c) when actually received, if given in any other manner. All such notices and other communications shall be sent to the addresses of the Parties set forth above, or to such other (different and additional) places as they may designate by like notice from time to time.

18. FORCE MAJEURE

If the performance by either Party hereto, of any of its obligations hereunder is prevented, restricted or interfered with by reason of fire, or other causality or accident; strike or labour disputes; war or other violence; any law, or regulation of any government; or any act or condition whatsoever beyond the reasonable control of such Party (each such occurrence being hereinafter referred to as a "Force Majeure"), then such Party shall be excused from such performance to the extent of such prevention, restriction or interference; provided, however, that such Party shall give prompt notice within a period of seven (7) days from the date of Force Majeure occurrence and providing a description to the other Party of such Force Majeure in such notice, including a description, in reasonable specificity, of the cause of the Force Majeure; and provided further that such Party shall use reasonable efforts to avoid or remove such cause of non-performance and shall continue performance hereunder whenever such causes are removed.

19. IMPLEMENTATION PLAN

The Licensee and the Company shall use reasonable and commercial best efforts to implement the setting up of the Software in accordance with the Implementation Plan set forth ANNEXURE. In the event of delays caused by or attributable to Licensee and/or by third parties, then the Parties shall revisit and revise the said Implementation Plan and any additional costs arising from delays due to the Licensee therefrom shall be for the account of the Licensee; provided further, that any Fees payable under this Agreement shall continue to

For OCTOZE TECHNOLOGIES (P) LTD.

Director

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20.8 No Third-Party Beneficiaries. This Agreement is intended for the sole and exclusive benefit of the signatories and is not intended to benefit any third party. Only the Parties to this Agreement may enforce it.

IN WITNESS WHEREOF, each of the Parties has caused this Agreement to be signed by its duly authorized representatives:

Company

For OCTOZE TECHNOLOGIES (P) LTD.

Signature: [Handwritten Signature]

Name: _____ Director

Title: _____

Date: _____

Licensee

PRINCIPAL
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TIRUPUR - 641 604

Signature: [Handwritten Signature]

Name: Dr. S. Kulandai Theres. A

Title: Principal

Date: 18.01.2021





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ANNEXURE 1

SCOPE AND SPECIFICATIONS

Description of Software

i. Camu, the system in consideration in this agreement is a Campus Management Solution for educational organizations which will enhance the delivery of education. Camu offers the services to run educational organisation like Admissions, Academic Planning, Attendance, Teaching Plans, Examination & Results, Staff Record, Student Record, Health Record, Student Activities, Billing and Revenue, Co-curricular activities and more.

Camu is offered both as a mobile app running on phones and tablets and also as a web application that can be used on desktop computers. It enables seamless collaboration between the staff, parents and students. It offers a mobile app for parents to keep them updated in the education of their wards.

A. Solution and Functional Scope:

Campus Management (SIS)

Admissions	<ul style="list-style-type: none"> Schedule and issue Applications Online applications and collection of application fees Record applications Student
Student Record	<ul style="list-style-type: none"> Student record maintenance Transfers/Termination Automatically updated academic records
Staff Record	<ul style="list-style-type: none"> Staff record maintenance Printing of statutory staff reports • Resignations
Fee Management	<ul style="list-style-type: none"> Automatic generation of bills using billing policies Receipts, Credit Notes & Cancellations Outstanding bills and cash collection tracking Student Accounts View Online Payments with a Camu authorised payment gateway
Internal Examinations	<ul style="list-style-type: none"> Maintenance of Examinations • Results entry Mark ineligible students Academic Performance Reports Invigilation and Seat Allocation Reports
Communication	<ul style="list-style-type: none"> Staff to staff communication on tablets using SMS and Android App messages Mass communication through SMS Mass communication through Android App Mass communication through email Mass communication from an Android App on mobile devices Voice Calls

For OCTOZE TECHNOLOGIES (P) LTD Learning Management (LMS)

Director

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Attendance	<ul style="list-style-type: none"> Attendance through Biometric devices Manual attendance on Android tablet devices Attendance reports
Academic Planning	<ul style="list-style-type: none"> Allocation of Staff to subjects Timetable creation My timetable view for staff Staff diary Reallocation of staff
Teaching Plan	<ul style="list-style-type: none"> Creation and Maintenance of Teaching Plans Auto generation of teaching plans Print teaching plans Progress tracking of teaching plans
Assignments	<ul style="list-style-type: none"> Schedule assignments Record and rate Assignment Submissions Transmit the Assignment rating to the student's Online submission of Assignments
Assessments	<ul style="list-style-type: none"> Online Assessments based on MCQ Automatics scoring of Assessments Scheduling of Assessments
Question Bank	<ul style="list-style-type: none"> Create and manage Question Banks Question banks with question linked to learning outcomes, bloom's taxonomy and rubrics. Generate Question Papers
Feedback	<ul style="list-style-type: none"> Record feedback on students Record feedback on staff Control on who can view the feedback
Video Conferencing	<ul style="list-style-type: none"> Video conferencing with MS Teams, Zoom and CLite HD Automatic Recording of Student Attendance Dashboards on Online classes
Outcome Based Education (OBE)	
Outcome Based Education	<ul style="list-style-type: none"> Define PEO, PO and CO for all Programs and Courses Blooms Taxonomy based Assessments Mapping of Question paper for all Examinations Question Bank with Mapping to Course Outcomes Real time availability of Course and Program Outcome Attainment OBE Dashboards for Curriculum Design and Attainment
Complimentary pack with SIS + LMS	
Leave Management	<ul style="list-style-type: none"> Leave application and approvals for staff Leave application and approvals for students
Transport	<ul style="list-style-type: none"> Maintenance of vehicle routes Student and Staff registration for transportation Automated Billing
<p>For OCTOZE TECHNOLOGIES (P) LTD.</p> <p style="text-align: center;">Director</p> <p style="text-align: right;">  PRINCIPAL ST JOSEPH'S COLLEGE FOR WOMEN TIRUPUR - 641 604 </p>	



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	<ul style="list-style-type: none">• Basic Fleet Management
Hostel	<ul style="list-style-type: none">• Book Rooms for Students, Staff and Visitors (as Guests)• Allocate Guests to rooms• Manage Conflict while booking• Search for availability by available booking and overall capacity• Automatically integrated to Billing
Visitor Management	<ul style="list-style-type: none">• Record Visitors• Record time in and time out of visitors• Take a photo of the visitor
Enquiries	<ul style="list-style-type: none">• Record Enquiries manually• Create Follow-up plans• Dashboard to track Enquiries and Follow-ups• Get Follow ups for Admissions staff to get their follow up plan
Asset Mgmt.	<ul style="list-style-type: none">• Maintain Inventory Catalogue • Stock Issue• Stock Taking• Projection for stock purchase based on Student strengths
Placement	<ul style="list-style-type: none">• Company Listing• Interview Scheduling• Placement Outcome

Video Conferencing will be offered either with Zoom or MS Teams. The Licensee will purchase the Key and provide to the company for implementation.

The Online Gateway will be offered through Paytm.

ii. **Site of the Licensee :**
St. Joseph's College for Women, Kangayam Road, Tiruppur - 641604

iii. **Permitted Purpose:** The software is for the use by the staff, students and parents of the Institution run by the Licensee for the purpose of managing the education campus using the features stated in section I A for count of count of students stated in section IV.

iv. **Number of authorized Students:**
The no. of authorised students – 1200

For subsequent renewals the authorized students count would be determined from
For OCTOZE TECHNOLOGIES (P) LTD.

[Signature]
Director

[Signature]
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the registered active students in the Camu system. The cost and student count stated in section III is a projection. The Invoicing also will be done based on the active student count at the time of Invoicing.

V. Recommended IT infrastructure specifications


S. No.	Name/Description	Specification/ Recommendations	Remarks
A. Workstation			
1.	Hardware	Intel Core 2 Duo processor with Minimum of 2 GB RAM, 10/100 MBPS Ethernet with about 200 GB of Hard Disk Space	To be provided by the Licensee
2.	Operating System	MS Windows XP/ 7/8	To be provided by the Licensee
3.	Connectivity	LAN connectivity to the cloud via Internet	To be provided by the Licensee
4.	Browser	Mozilla Firefox, Google Chrome	To be provided by the Licensee
B. Mobile Devices			
1.	Tablet Devices or Mobile Phones running iOS or Android 4.3 or higher	Wi-Fi, 16 GB, 4GB RAM	To be provided by the Licensee
C. Mobile Communication			
1.	Bulk SMS will be sent through the authorized service provider of the Company.		Refer Annexure 2 for Commercials
D. Wireless Connectivity			
1.	Wi-Fi connectivity in the campus to be installed by the Licensee.		To be provided by the Licensee
E. Internet Connectivity			
1.	Internet Connectivity	Recommended to have a minimum of 4 MBPS Internet connectivity through the primary internet service provider for the use of Camu. It is also recommended to have an alternate service provider and the necessary switch to automatically offer the backup in case of any downtime with	To be provided by the Licensee

For OCTOZE TECHNOLOGIES (P) LTD.


Director


PRINCIPAL
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_____ the primary service provider _____

For OCTOZE TECHNOLOGIES (P) LTD.


Director


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ANNEXURE 2 COMMERCIALS AND PAYMENT SCHEDULE

Annual License Fee

S. No	Package	Amount
1	CAMU Software License	Rs.3,60,000
	Total	Rs.3,60,000

Note:

- Upon order of this service through a PO or this agreement the Licensee is obligated to pay the Annual License Fee for the Camu SaaS solution. The Payment Schedule is only to enable deferred payments for the comfort of the customer and is not to be treated as a commercial milestone.
- The Invoicing will be done based on the active student count at the time of Invoicing up to the end of the Agreement term. The amount mentioned above is only a projection based on the student count advised by the Licensee.

References:

ii. Implementation Fee

S. No.	Description	Amount
1	One time cost for Implementation	Rs.1,00,000
	Total	Rs.1,00,000

* GST is applicable at the prevailing rate at the time of invoicing

Package Includes:

1. Cloud Hosting
2. SMS will be purchased by the Licensee @ the prevailing rate of the company

Scope of Implementation:

1. Business Process Study to map the process to the features in the system
2. Configuration
3. Initial data load like loading Active students, Active Subjects, Active Staff, Timetables etc.

Definition of Go-Live:

- 1) If any part of the software is put to use the system is considered live and the Licensee is liable to issue a go-live certificate to the service provider. The Go-live

For OCTOZE TECHNOLOGIES (P) LTD.

Director

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certificate will trigger the payments.

Customisation

The product will be implemented as per the standard processes supported by Camu. Any change to the software of any kind will be charged at Rs. 10,000 per man day. The requirement and estimation must be agreed upfront and a written authorization must be provided by the Licensee to the company to execute the work and to Invoice the customer as per the agreed payment schedule.

III. Payment Schedule

S. No.	Milestone/ Timeline	Payment (exclusive of applicable tax)
ACADEMIC YEAR I		
1.	Part 1/2 Implementation Cost + 50% of License Cost	Rs.2,80,000
2.	Part 2/2 payment – 50% of Annual License on Go-Live (of any part of the system)	Rs.1,80,000
ACADEMIC YEAR II		
1.	100% of Annual License to be paid in Jun 2021	Amount as per student count and rate at the time of Invoicing
ACADEMIC YEAR III		
1.	100% of Annual License to be paid in Jun 2022	Amount as per student count and rate at the time of Invoicing
ACADEMIC YEAR IV		
1.	100% of Annual License to be paid in Jun 2023	Amount as per student count and rate at the time of Invoicing
ACADEMIC YEAR V		
1.	100% of Annual License to be paid in Jun 2024	Amount as per student count and rate at the time of Invoicing

Note: GST is applicable at the prevailing rate at the time of invoicing

For OCTOZZ TECHNOLOGIES (P) LTD.

Director

S. Velandai Thi.
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ANNEXURE 3

SERVICE LEVEL AGREEMENT No. 1

This Service level Agreement No. 1 ("SLA") is an integral part of the Software License Agreement executed between the parties on this 18th day of Dec, 2020 by and between Octoze Technologies Pvt. Ltd., ("Company") and St. Joseph's College for Women, an Educational Institution organized under the laws of the India and having its registered office at Kangayam Road, Tiruppur, Tamilnadu - 641604 ("Licensee").

THE PARTIES HEREBY AGREE AS FOLLOWS:

1. SERVICE LEVEL AGREEMENT

This document constitutes a "Service Level Agreement" under the Software License Agreement ("Agreement") and this SLA and the services set out in Appendix A hereto (hereinafter referred to as "Services") supplement the terms and provisions of the Agreement. On and from the date of this SLA, the term "SLA" under the Agreement shall be deemed to mean this SLA, and any subsequent SLA as may be agreed between the Parties from time to time. The Company shall have the obligation to provide the Services set out in Appendix A hereto as and when required by the Trust during the Term.

2. DEFINITIONS

- 2.1 In this SLA, unless the context otherwise requires, the following expressions shall have the following meanings:
- 2.2.1 "After Hours" means any time outside Support Hours.
- 2.2.2 "Availability" means that the whole application is operational, functional and usable, excluding any Service Level exclusions.
- 2.2.3 "Response Time" means the period commencing when a valid fault report is received by the Service Desk and ending when the Company first responds.
- 2.2.4 "Service Desk" means the service desk operated by the Company, or on the Company's behalf, to support the Software.
- 2.2.5 "Service Levels" mean the service levels set out in Appendix A of this SLA.
- 2.2.6 "Support Hours" mean 9.00 am to 05:00 pm on Business Days at the Sites, unless otherwise agreed in writing.
- 2.2.7 "Term" means the term of the Agreement.
- 2.2 All terms not specifically defined herein shall have the meaning ascribed to them under the Agreement.

OCTOZE TECHNOLOGIES (P) LTD.

Director

Sr. M. Lakshmi Devi
PRINCIPAL

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SERVICE DESCRIPTION

3. The Company shall carry out the support and maintenance Services more particularly set out in Appendix A of the SLA for the duration of the Term subject to the exclusions set forth in this SLA and the Agreement.
 - 3.1 In the event the Licensee requires the support of the Company with respect to any issues with the Software, the Licensee shall contact the Company via telephone, email or web portal (where available) during the Support Hours
 - 3.2 The Licensee may contact the Company during After Hours only on the occurrence of the Severity 1 fault.
 - 3.3 All Severity 1 and 2 faults shall be submitted to the Service Desk only via telephone.

RESPONSE

- 4.1 Upon receipt of service request that is placed by the Licensee at the Service Desk in accordance with the terms of this SLA, the Service Desk shall perform an initial assessment of the service request as set forth in Clause 4.2 and provide support via (a) telephone or email; and/or (b) remote access to the Licensee's computer environment using appropriate support tools (where available).
- 4.2 Depending of the type of the service request, the Licensee and/or the Company shall be required to responsible in the following manner:

Level	Description	Ownership
Level 1	<ul style="list-style-type: none"> • This is the first level of onsite support offered to the Licensee. The Licensee's IT team will respond to these issues. • In the event it is not within the Company's scope of responsibilities (e.g. relates to a network issue, configuration issue or training issue), it shall be handled by the Licensee • In the event it falls within the Company's scope of responsibilities as set forth in Appendix A of this SLA, it will be forwarded to Level 2. 	<ul style="list-style-type: none"> • Licensee
Level 2	<ul style="list-style-type: none"> • These are issues pertaining to the Software which requires resolution from the Service Desk. • The Service Desk will handle these issues and respond in accordance with the agreed process and Service Levels. • The Licensee shall provide the requisite 	Company's Service Desk

For OCTOZE TECHNOLOGIES (P) LTD.

Director

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	corporation to the Service Desk to respond in accordance with the agreed process and Service Levels	
Level 3	These are issues which require the involvement of the Company's development team. The Service Desk will continue to track the issues through to resolution or completion.	Company's development team in co-ordination with the Service Desk.

4.3 The initial assessment conducted by the Service Desk shall be as follows:

4.3.1 classify each service call in accordance with the following classifications:

- i. Application issue;
- ii. Environment issue;
- iii. Training issue;
- iv. User mistake;
- v. Not an issue; or
- vi. Change Request (which will be handled as part of the Change Request process);

4.3.2 allocate a Severity Level to each fault as appropriate;

4.3.3 track each fault through to resolution; and

4.3.4 close the fault as 'resolved' once the fault has been resolved. If a fault that falls within the scope of the Company's responsibility has not been resolved to the Licensee's reasonable satisfaction, the Licensee may reopen the fault. If Licensee does not re-open the fault within 48 hours after it is resolved, the fault will be taken to have been resolved and will be closed.

4.4 The Licensee acknowledges and agrees that the Company may need to access the Licensee's computer systems via remote internet connections to analyse problems and to confirm user volumes. The Licensee shall provide the Company with access to those systems and maintain high speed internet access, failing which the Company may not be able to support and maintain the Software.

4.5 Where an on-site visit or After-Hours Support is required, the Company shall charge the Licensee INR 2500 per day for such support. Any such additional charges will be agreed in writing prior to any support being provided.

4.6 When contacting the Service Desk, the following information must be provided by the Licensee:

- contact details, including Site location;
- details of the problem, including time of occurrence, symptoms and degree of impact; and
- any other information that is required by the Company.

For OCTOZE TECHNOLOGIES (P) LTD.

Director

Sr. Kulanidan The
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5. **SYSTEM RESPONSE TIMES**

The optimal Internet Speed Requirement for a single user is 4MBPS.
The System will respond in 3 seconds per transaction for 90% of the transactions at the optimal internet speed.

6. **SUPPORT EXCLUSIONS**

6.1 Unless otherwise agreed in writing by the Company, the Company shall not be responsible for:

6.1.1. providing support for any faults with the Software caused by:

- i. any additions or modifications to the Software by the Licensee or any third party not authorised by the Company in writing;
- ii. use of Software on equipment not recommended by the Licensee;
- iii. the use of computer programs other than the Software;
- iv. the incorrect (i.e. User error) or inappropriate use of the Software;
- v. Licensee or User's network, systems, software or equipment; or
- vi. environmental factors including without limitation the failure of electrical power, electrostatic or electromagnetic interference or power surges;

6.1.2. providing, supporting or maintaining any third-party software or equipment used, operated with or interfaced with the Software.

6.2 If requested by the Company, the Company may provide support and maintenance for any of the exclusions in this clause for an additional charge that is mutually agreed to by both Parties prior to the commencement of any work.

7. **AVAILABILITY**

On operating the Software at the recommended standard operating environment as set forth the Agreement, the student information system modules shall have a target Availability of 99.9% (i.e. the maximum potential period of unavailability is 8 hours, 45 minutes and 57 seconds each year).

8. **RESPONSE TIME**

8.1 The Company shall attempt to respond to faults with the Software in accordance with the following timeframes:

Severity Level	Description	Response Time
Severity 1	Critical business impact: one or more key business functions cannot be completed. <i>For example, Production server down,</i>	Immediate

For OCTOZE TECHNOLOGIES (P) LTD.

Director

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Affiliated to Bharathiar University, Accredited with Grade "B+" by NAAC

Ph: 0421 – 2427575, 94874 04045 | E-mail: sjcfw@yahoo.co.in

5. SYSTEM RESPONSE TIMES

The optimal Internet Speed Requirement for a single user is 4MBPS.
The System will respond in 3 seconds per transaction for 90% of the transactions at the optimal internet speed.

6. SUPPORT EXCLUSIONS

6.1 Unless otherwise agreed in writing by the Company, the Company shall not be responsible for:

6.1.1. providing support for any faults with the Software caused by:

- i. any additions or modifications to the Software by the Licensee or any third party not authorised by the Company in writing;
- ii. use of Software on equipment not recommended by the Licensee;
- iii. the use of computer programs other than the Software;
- iv. the incorrect (i.e. User error) or inappropriate use of the Software;
- v. Licensee or User's network, systems, software or equipment; or
- vi. environmental factors including without limitation the failure of electrical power, electrostatic or electromagnetic interference or power surges;

6.1.2. providing, supporting or maintaining any third-party software or equipment used, operated with or interfaced with the Software.

6.2 If requested by the Company, the Company may provide support and maintenance for any of the exclusions in this clause for an additional charge that is mutually agreed to by both Parties prior to the commencement of any work.

7. AVAILABILITY

On operating the Software at the recommended standard operating environment as set forth the Agreement, the student information system modules shall have a target Availability of 99.9% (i.e. the maximum potential period of unavailability is 8 hours, 45 minutes and 57 seconds each year).

8. RESPONSE TIME

8.1 The Company shall attempt to respond to faults with the Software in accordance with the following timeframes:

Severity Level	Description	Response Time
Severity 1	Critical business impact: one or more key business functions cannot be completed. <i>For example, Production server down,</i>	Immediate

For OCTOZE TECHNOLOGIES (P) LTD.

Director

S. Kulananda The
PRINCIPAL

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	<p><i>Application/DB down, a whole critical Module itself cannot be launched. No work around in any form exists. Without this resolved, business cannot continue. If needed, technical team should stop all other development work and address this issue.</i></p>	
Severity 2	<p>High business impact: key business functions can still be completed but require process or performance compromise.</p> <p><i>For example, it is a showstopper but a work around exists or any important business process cannot be performed. Business can continue with the work around or tolerable until resolved.</i></p>	1 Day
Severity 3	<p>Medium business impact: significant defects impact key business functions but do not prevent function being completed, or a manual workaround exists.</p> <p>For example, the fix will be worked on with priority basis along with other high priority items.</p>	5 Days
Severity 4	<p>Low business impact: minor application error(s) or cosmetic issues. Key business functions can still be completed.</p> <p><i>For example, there are bugs/observations such as GUI issues, or issues arise in very rare scenarios. It follows the normal release cycle.</i></p>	5 Days

8.2 The Licensee acknowledges and agrees that the Response Time refers to the response provided by the Company to the issue with a diagnosis, further steps and delivery timescale where possible and does not guarantee a resolution.

8.3 The Company shall allocate a Severity Level to each fault logged by the Service Desk. The Company may need to downgrade the Severity Level if the Licensee does not provide the assistance required by the Company to enable the Company to resolve the fault.

8.4 The Service Levels shall be applicable to faults found to be in the Company's support and maintenance responsibilities. In the event that the Company, in its sole discretion, determine that a fault has been caused or contributed to by the Licensee (or its personnel or User), or if the Company attends to a fault condition that is outside the Company's support and maintenance responsibilities, the Company shall charge the Licensee an additional charge.

8.5 The Licensee acknowledges that in certain situations the Company may provide a temporary solution to address the specific critical that may not be regression tested.

9. **SERVICE LEVEL EXCLUSIONS**

TECHNOLOGIES (P) LTD.

Director

S. Subandini Thiruv
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9.1 Notwithstanding anything to the contrary, the Company shall not be liable for any failure to meet a Service Level where the failure to meet a Service Level is due to:

- a Force Majeure Event;
- any scheduled downtime for maintenance activities;
- any acts or omissions of the Licensee (or Licensee's personnel or User), including any failure or delays to provide assistance or access to any Site where required by the Company for the purpose of achieving the Service Level;
- your (or any third party) network, systems, software or equipment; or
- if the standard operating environment of the Software is changed or any third-party applications are installed on the Software servers, without our consent.

9.2 Change Requests are not subject to service levels.

AGREED TO AND ACCEPTED BY:

For and on behalf of
Octoze Technologies Pvt. Ltd.


[Signature]
Director

Name:
Designation:
Date:

For and on behalf of
ST JOSEPH'S COLLEGE FOR WOMEN
Tirupur - 641 604

[Signature]
PRINCIPAL

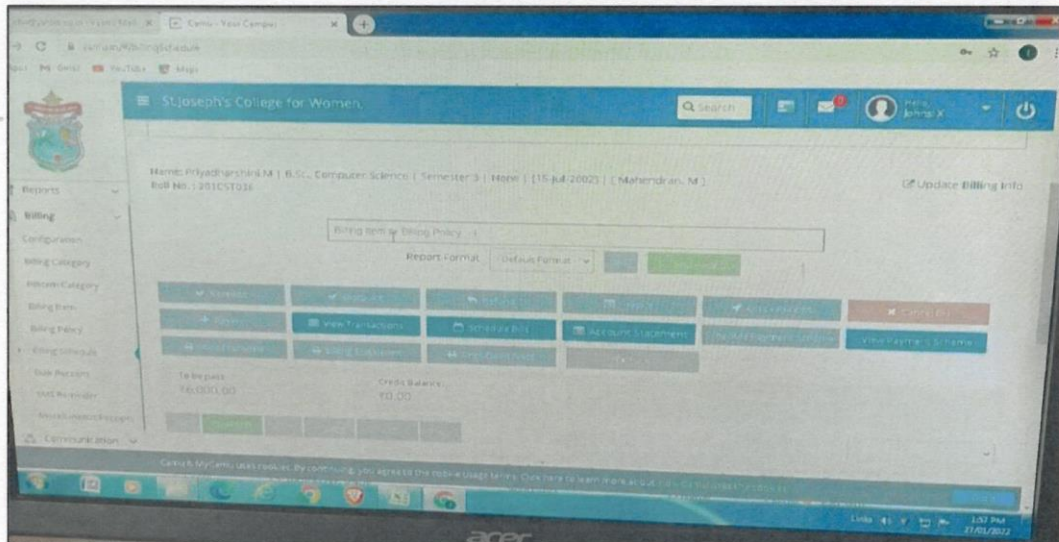
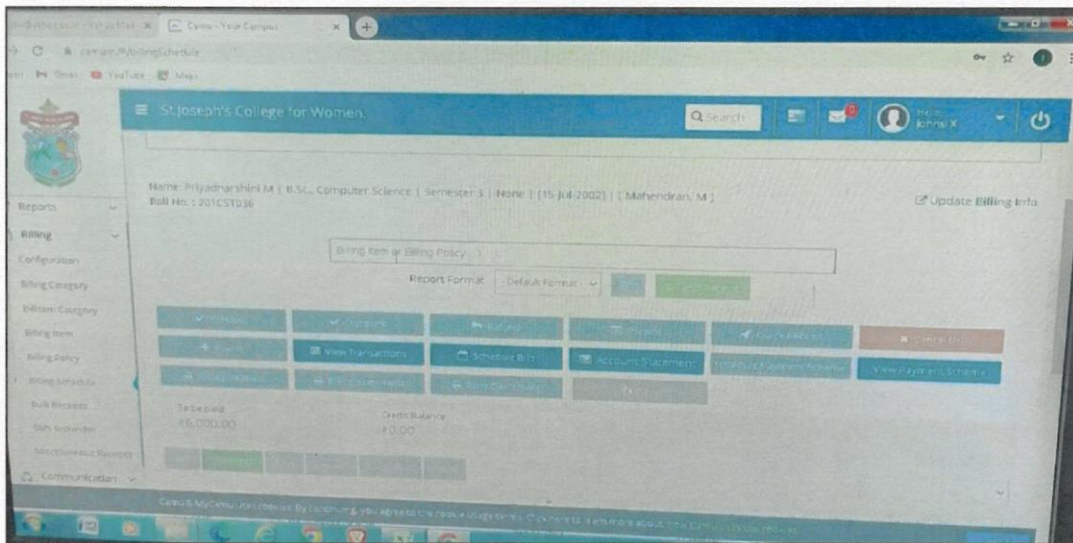
Name: *Dr. Sr. Kulandai Theroose A*
Designation: *Principal*
Date: *18.01.2021*





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Camu Working Pages



Criterion – VI



6.2.2 Institution Implements e-Governance



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Camu - Your Campus

chedule

1/27/2022

Camu - Your Campus

St. Joseph's College for Women,
Kangeyam Road, Tirupur, 641604

Official Receipt

Student Name: Priyadharsini M
Semester: Semester 3 Nona 2021-2022

Roll No: 201C2T039
Regn. No: 2022K1071
UG Degree, B.Sc., Computer Science, Department
of Computer Science

Receipt No: SJC 3494

Date & Time: 27-Jan-2022 6:13:58

S. No.	Bill Item	Amount
1	Tuition Fee	₹500.00
2	Other Fee	₹5,500.00
		Total: ₹6,000.00

Cash

Received with thanks a sum of ₹6,000.00 (Six Thousand Rupee(s)) Only as payment on 27-Jan-2022.

Received By: Jofra X

Total Outstanding: ₹12,900.00

Authorized Signatory



Jofra
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CAMU Annual Report: 2021 - 2022



CAMU Annual Report

Academic year 2021-2022

Modules Used:

1. **User/Institute creations**
 - Creation of MJC in Camu
 - Creation of List of Degree / Programmer / Courses
2. **Student Record**
 - Student record maintenance
3. **Staff Record**
 - Staff record Creation & maintenance
 - Printing of statutory staff reports Staff Permission
4. **Academic Planning**
 - Allocation of Staff to subjects
 - Creation of Time Table
 - Finalize the timetable
 - My timetable view for staff
5. **Teaching Planning**
 - Creation and Maintenance of Teaching Plans
 - Auto generation of teaching plans
 - View teaching plans
6. **Attendance**
 - Record Student Attendance
 - Reports for Attendance Summary and Attendance Registers
 - View Student Attendance in the Student Portal
7. **Communication**
 - Staff to staff communication using SMS and Android App messages
 - Mass communication through Android App
 - Mass communication through email
 - Mass communication from an Android App on mobile devices
8. **Examinations**
 - Internal Exam Setup
 - Results entry
 - Mark ineligible students
 - Academic Performance Reports and other report





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9. Assignments

Create and assign the assignments to the student
Assignment approval
Assignment submission and validation
Assignment reports

10. Assessments/Question Bank

Upload and create Question Banks
Linked Questions to Blooms Taxonomy and Course Outcomes
Generate Question Papers
Online Tests for Students in the Portal

11. Admission

Application Schedules
Application LIVE
Online Application

12. My CAMU

Student Portal and App registration

13. Billing

Billing Configuration
Billing Schedule
Receipt Entry
Billing Reports

Mohammed Dayan





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CAMU Annual Report: 2022 - 2023



CAMU Annual Report

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Billing Configuration

Billing Schedule

Receipt Entry

Billing Reports

14. Feedback

Students' feedback on course

15. Online Class

Portal to upload e-assignments

Mohammed Deyan



g. Subin

PRINCIPAL

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TIRUPUR - 641 604.